

Price, payment & terms and conditions

1. Booking this service

Upon receipt of your booking we will lock in all elements of your tour and only then will this reservation be confirmed and your credit card charged. In some cases, it might take up to 5 business days until you receive an email with your confirmation, and scanned receipt of the deposit taken. We recommend that you wait to purchase any airline tickets if your trip is pending this service.

2. Tour exclusions

No flights in and out of Queenstown are included in the package prices. Please do not book any flight on the day you start or finish the tour as they are full riding days. Queenstown accommodation before and after the tour is not included in the package price but if you would like any recommendations or help we will do our best to assist you.

3. Changes, refunds and cancellations

Any client-requested date changes after confirmation are subject to the cancellation fee. Dirt Bike Tours New Zealand is not responsible for cancellation of any tour or part of tour due to natural disasters or weather conditions. We do not assume responsibility or liability for any resulting losses, expenses, or inconvenience including flights and accommodation. Cancellations will be subject to a fee depending on the number of days Dirt Bike Tours New Zealand receives notice prior to event date the listed cancellation fees may vary based on any non-refundable deposits made on your behalf to outside contractors:

- 31 days or more, 25% of total booking amount
- 30 days to tour date, 100% of total booking amount

Refunds (when necessary) will be made to the credit cards that were given for the deposits. No refunds will be issued for tardiness or changes made the day of service; including unused gear, and motorcycle or any other pre-booked service.

4. Code of responsibility, limitation of liability and damage agreement contract

I, the person booking this service, know that i will be required to sign a release waiver (T&C's as below) and provide a damage deposit (\$2500NZD) before i start my tour.

Terms and conditions:

* I accept that motor sport carries some degree of risk and i agree to assume the risk of injury (minor to serious) or death while participating in this activity.

* I understand and accept that there is no rider insurance for any damage I may do to the bike, so I accept that I am responsible for any damage up to \$2500NZD I may do to the bike.

* I agree to save harmless and keep indemnifies all the owners and tenants of private property traversed by the trip and their respective officials, servants, representatives, agents, or by any other driver or person. Furthermore it is agreed and understood that the owners, operators and agents of this service, including Dirt Bike Tours New Zealand, are not the guardians of my safety and they, individually or collectively, cannot be held liable in any way for any occurrence in connection with the operation or my participation in connection with the tour which might result in injury, death or other damage to me, my property, or my family, heirs, or assigns.

* I must notify a staff member of any disability or injury of any kind, whether permanent or temporary, I may be suffering from which might make it unsafe and affect my fitness to ride on this trip.

* I'm aware that traffic conditions, roads, weather and other conditions as well as the actions of other riders can influence the risks involved and the tour itself. I accept these risks and agree that operators cannot be held liable in any way for any occurrence in connection with these factors and their influence on the tour.

* I agree to comply with and be bound by the directions, rulings, instructions and decisions of Dirt Bike Tours New Zealand and its employees and representatives in all matters relating to my participation in or attendance on the trip or any activity incidental to it.